

## Appendix 6.7

### Figure 6.10

#### EMBA

#### Business Operation Processes

<b>Organizational Effectiveness Results</b>	Organizational effectiveness results examine attainment of organizational goals. Each business unit must have a systematic reporting mechanism for each business program that charts enrollment patterns, <b>Student retention rate by program, student academic success, graduation rates</b> and other characteristics reflecting student's performance.														
<b>Performance Measure Measurable Goal What is our Goal</b>	<b>Our Measurement instrument or process</b>	<b>Current Results</b>	<b>Analysis of Results</b>	<b>Action taken or improvement made</b>	<b>Graphs</b>										
Increase retention for EMBA program from 83%-90% by 2020	Retention rates are collected and reported through Controller of examination office	83% in 2018	In a positive trend for the year 2016-17	Increased Number of meeting per trimester with faculties and students regarding continued education and completion plans	<table border="1" style="margin: 10px auto;"> <caption>RETENTION RATE EMBA PROGRAM BY PERCENTAGE</caption> <thead> <tr> <th>Year</th> <th>% of student retention</th> </tr> </thead> <tbody> <tr> <td>2015</td> <td>70%</td> </tr> <tr> <td>2016</td> <td>45%</td> </tr> <tr> <td>2017</td> <td>40%</td> </tr> <tr> <td>2018</td> <td>85%</td> </tr> </tbody> </table>	Year	% of student retention	2015	70%	2016	45%	2017	40%	2018	85%
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Graduation Rate  Graduation rate by batch  A 10 percent increase per year over the next four years.	Graduation rates are processed by the controller of examination and reported to the program office.	Graduation rates for Spring, Summer, and the Fall of 2012 are 36.36%, 50%, and 50% respectively. Since the average graduation rate is over 6 years, 2013 is not counted for analysis.	Data over 2009 to 2013 shows an overall increasing trend.	Current actions are maintained with monitoring of the trend.	<div data-bbox="1249 576 2033 1182"> <table border="1"> <caption>Graduation Rate EMBA</caption> <thead> <tr> <th>Trimester</th> <th>% of graduates</th> </tr> </thead> <tbody> <tr><td>91</td><td>28.57</td></tr> <tr><td>92</td><td>40.00</td></tr> <tr><td>93</td><td>25.00</td></tr> <tr><td>101</td><td>57.14</td></tr> <tr><td>102</td><td>0.00</td></tr> <tr><td>103</td><td>33.33</td></tr> <tr><td>111</td><td>25.00</td></tr> <tr><td>112</td><td>50.00</td></tr> <tr><td>113</td><td>18.18</td></tr> <tr><td>121</td><td>36.36</td></tr> <tr><td>122</td><td>50.00</td></tr> <tr><td>123</td><td>50.00</td></tr> <tr><td>131</td><td>57.14</td></tr> <tr><td>132</td><td>44.44</td></tr> <tr><td>133</td><td>66.67</td></tr> </tbody> </table> </div> <div data-bbox="1234 1201 2018 1284"> <p><b>Note: First one/ two digits of the batch number refer to the year and the third digit refer to trimester. Spring =1, Summer = 2, Fall = 3. Example: Batch 131 will be Spring of 2013.</b></p> </div>	Trimester	% of graduates	91	28.57	92	40.00	93	25.00	101	57.14	102	0.00	103	33.33	111	25.00	112	50.00	113	18.18	121	36.36	122	50.00	123	50.00	131	57.14	132	44.44	133	66.67
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