

Appendix 6.7

Figure 6.10

MBA

Business Operation Processes

Organizational Effectiveness Results	Organizational effectiveness results examine attainment of organizational goals. Each business unit must have a systematic reporting mechanism for each business program that charts enrollment patterns, Student retention rate by program, student academic success, graduation rates and other characteristics reflecting student’s performance.														
Performance Measure Measurable Goal What is our Goal	Our Measurement instrument or process	Current Results	Analysis of Results	Action taken or improvement made	Graphs										
Increase retention for MBA program from 82%-90% by 2020	Retention rates are collected and reported through Controller of examination office	82% in 2018	In a positive trend for the year 2016-17	Increased Number of meeting per trimester with faculties and students regarding continued education and completion plans	<table border="1" style="margin: 10px auto;"> <caption>RETENTION RATE MBA PROGRAM BY PERCENTAGE</caption> <thead> <tr> <th>Year</th> <th>% of student retention</th> </tr> </thead> <tbody> <tr> <td>2015</td> <td>60%</td> </tr> <tr> <td>2016</td> <td>50%</td> </tr> <tr> <td>2017</td> <td>60%</td> </tr> <tr> <td>2018</td> <td>82%</td> </tr> </tbody> </table>	Year	% of student retention	2015	60%	2016	50%	2017	60%	2018	82%
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Graduation Rate Graduation rate by batch A 10 percent increase per year over the next four years.	Graduation rates are processed by the controller of examination and reported to the program office.	Graduation rates for Spring, Summer, and the Fall of 2012 are 45.45%, 54.24%, and 52.73% respectively. Since the average graduation rate is over 6 years, 2013 is not counted for analysis.	Data over 2009 to 2013 shows an overall slightly declining trend and a recent declining trend.	To improve graduation rate, additional help for weaker students was provided by the course instructors.	<div data-bbox="1256 544 2022 1098" data-label="Figure"> <h3 style="text-align: center;">Graduation Rate MBA</h3> <table border="1"> <thead> <tr> <th>Batch</th> <th>% of graduates</th> </tr> </thead> <tbody> <tr><td>91</td><td>43.66</td></tr> <tr><td>92</td><td>61.11</td></tr> <tr><td>93</td><td>72.41</td></tr> <tr><td>101</td><td>61.54</td></tr> <tr><td>102</td><td>46.55</td></tr> <tr><td>103</td><td>50.00</td></tr> <tr><td>111</td><td>51.11</td></tr> <tr><td>112</td><td>41.03</td></tr> <tr><td>113</td><td>52.75</td></tr> <tr><td>121</td><td>45.45</td></tr> <tr><td>122</td><td>54.24</td></tr> <tr><td>123</td><td>52.73</td></tr> <tr><td>131</td><td>60.42</td></tr> <tr><td>132</td><td>60.26</td></tr> <tr><td>133</td><td>52.94</td></tr> </tbody> </table> </div> <p data-bbox="1229 1134 2011 1219"> Note: First two digits of the batch number refer to the year and the third digit refer to trimester. Spring =1, Summer = 2, Fall = 3. Example: Batch 131 will be Spring of 2013. </p>	Batch	% of graduates	91	43.66	92	61.11	93	72.41	101	61.54	102	46.55	103	50.00	111	51.11	112	41.03	113	52.75	121	45.45	122	54.24	123	52.73	131	60.42	132	60.26	133	52.94
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